

Juneau Tourism Best Management Practices

*This program is a cooperative effort of Juneau tour operators, cruise lines, transportation providers and the City and Borough of Juneau (CBJ). Begun in 1997, Tourism Best Management Practices (TBMP) are intended to minimize the impacts of tourism in a manner which addresses both resident and industry concerns. These guidelines, however, do not replace applicable city, state, or federal regulations. By actively participating in this voluntary program, operators demonstrate their commitment to address key community concerns. It is equally important for residents to help operators and the CBJ monitor the success of this program by providing constructive feedback via the **Tourism Best Management Practices Hotline** (586-6774) or through direct contact with the operators. You may also e-mail your comments to tourismhotline@ci.juneau.ak.us. TBMP encourages the community to utilize the hotline to register comments. Being informed of residents' concerns allows operators to modify the way in which they conduct their business to minimize impacts on the community. Visit our website at: www.tbmp.info.*

Agreements Regarding Cruise Ships

Visible stack emissions are regulated by the Alaska Department of Environmental Conservation under the Marine Vessel Visible Emission Standards (18 AAC 50-.070). (See attachment B)

34. P.A. ANNOUNCEMENTS & SIGNALS: Cruise Line Agencies, North West Cruiseship Association and individual cruise lines will continue to work to minimize vessel announcements and signals while docked or anchored in Juneau Harbor. Cruise ships are also asked to monitor their outside speakers and announcements made on approach to and departure from Juneau. Ships will keep outside speakers turned "off" or down until they are well past the homes which line Gastineau Channel. Cruise Line Agencies and cruise lines will insure that the shipboard staff understands the importance of this specific guideline. Certain signals and announcements are necessary and required by the US Coast Guard or are necessary for safety reasons. See attachment C for a discussion and explanation of the use of ships' whistles.

35. EMISSION STANDARDS: All cruise vessels agree to comply with the Marine Vessel Visible Emissions Standards (18 AAC 50-.070) and take all available and reasonable steps to minimize visible stack effluents while in port.

36. VESSEL EMISSIONS: All cruise vessels agree to take any other proactive steps feasible to manage visible emissions, especially on days when the downtown area might be under an air quality alert.

37. COURTEOUS USE OF VESSEL FLOATS: Cruise ship tender operators agree to use the Marine Park Float and the Intermediate Vessel Float in a safe and responsible manner and to pay special attention to other users. Tender operators also agree to minimize their wake in the harbor, especially in the vicinity of floatplanes and kayaks and to operate in a manner which exhibits common courtesy to others.

38. In an effort keep our streets clean, ships' crew and passengers will be asked to utilize trash containers and cigarette ash trays near coin telephones and the CBJ Harbor Department and private dock owners will be asked to insure that there are adequate receptacles near the telephones.